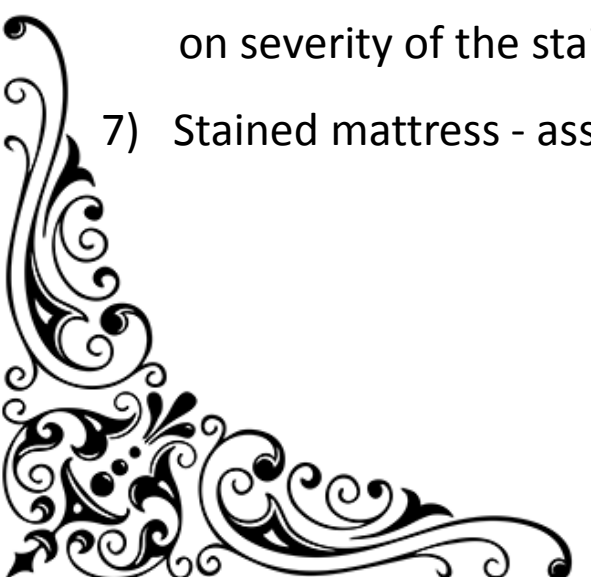
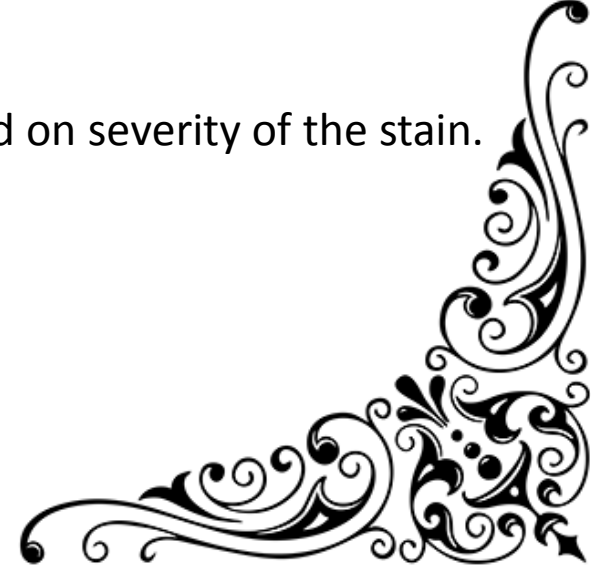




Handling charges for stained linen

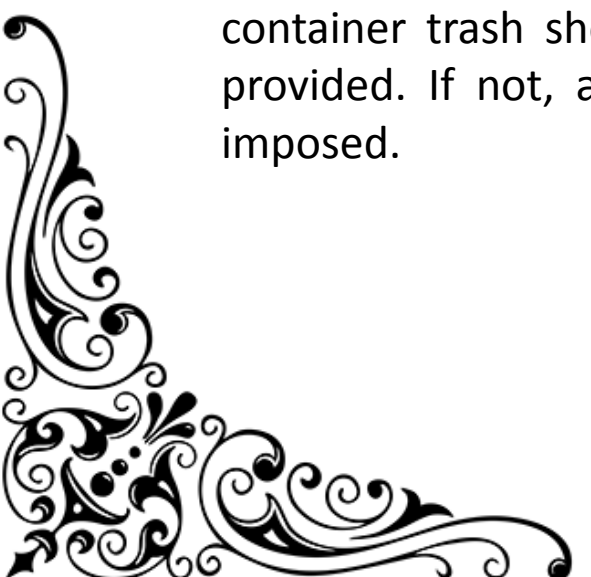
In our endeavour to provide spotless and hygienically clean linen to our esteemed guests, we will be charging a nominal amount in the event of accidental/wilful staining of the linen.

Stained Linen - Handling tariff:

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|--|----------------------|
| 1) Stained bed sheet | Rs.500.00 per piece. |
| 2) Stained duvet | Rs.750.00 per piece. |
| 3) Stained pillow covers | Rs.150.00 per piece. |
| 4) Stained pillows | Rs.250.00 per piece. |
| 5) Heavily stained towels other than normal usage. | Rs.150.00 per piece. |
| 6) Window curtains and other furnishing assessed based on severity of the stain. | |
| 7) Stained mattress - assessed based on severity of the stain. | |
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Cost Recovery Policy for Damaged Equipment

- 1) Damaging Remotes for TV, AC, Set Top Box, costing each Rs.2000.00
 - 2) Damaging the mirror will cost you Rs.3000.00
 - 3) Damaging bath room fittings will cost you Rs.3000.00 each.
 - 4) Damaging bed linen will cost you Rs.2500.00 each.
 - 5) Damaging intercom will cost you Rs.600.00
 - 6) Any other damages to the window panes and other fittings will be charged based on the extent of damage assessed by hotel management.
 - 7) Excessive dirtying of the room floors/walls by vomiting, other medical conditions or accidental spillage will be charged with a flat rate of Rs1000.00 per incident.
 - 8) We request all the leftover food and Packing/container trash should be disposed in the trash bin provided. If not, a cleaning charge Rs.250/- will be imposed.
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